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Stratasys uprint manual

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This guide will go over some of the methods of resolution of known problems and open issues with GrabCAD Print. If the problem is not described here, contact pleaseÂ the 3D printing service provider for assistance.Â immediately for instructions with a specific feature, use the search bar to the left for more information. To request a new feature for GrabCAD Print or help manual, use the link "Give us an" above feedback. If you have problems with GrabCAD Print, we want to hear from you! Even if you solve the problem yourself using this guide, please get in touch so we can better understand the problem. If possible, please use the form MORE menu of GrabCAD Printing Guide to describe the problem and include the log file. You can even catch up with the link 'Give us feedback' above or e-mail print@grabcad.com.Â my antivirus software is showing Press GrabCAD warnings has several background processes, each of which could be marked as detrimental to the anti-virus software, © simply because they run in the background. Getting past these messages usually means hitting "Allow" whenever you appear, and preventing means adding GrabCAD Print to the list of approved programs. This process can vary depending on the antivirus.Â Here is the list of .exe files that run as part of GrabCAD Print: GrabCADPrint.exe - The main application. This may be running different instances. PrinterServiceServerConsole.exe -a This keeps the connection between GrabCAD printing and printers on your network.Â FDMBuildServiceServerConsole.exe - This does all the work for the FDM press, including slicing and toolpath generation. This may be running different instances. PolyJetService.exe - This handles all operations specific to the PolyJet printing, including tray materials and slicing.Â gc_service_runner.exe - This program provides the functionality for the mode of analysis. gc_print_data_service.exe -a This program collects statistics on such generic actions are performed in the GCP. It does not collect any information about the files. You can configure this service to File>"System Preferences." It VoxelFileCreateUtil.exe - If it's a license to Voxel Print Utility, this additional program is purchased installed.Â gc_print_server.exe - If you run GrabCAD print server, this will be running in the background, along with the printer Service service.Â data and the use of proxy server or firewall GrabCAD Print simply uses the default HTTP and HTTPS ports (80 and 443A, respectively) with TCP protocolÂ to communicate with GrabCAD server, and should establish its own exceptions Windows firewall during installation, but if you have third-party firewall or proxy it may be necessary to enable GrabCAD make connections, or add the following URL to the list of approved api.grabcad.com.Â Â .com print-api.grabcad.com usage-api.grabcad.com login.grabcad.com cloudfront.com help.grabcad.com gc-digital-engagement.grabcad.net ftp: // updates .stratasys.com api.raygun.io No TES: the connection with FDM firmware uses port 53742 with TCP, connecting with GrabCAD PolyJet Job Manager uses port 57001 with the HTTP protocol. FDM firmware updates are retrieved via passive FTP, which requires only port 21. Problems downloading, installing, starting up, log in, or upgrade by downloading the application is available for download at [http:// grabcad.com/print](http://grabcad.com/print) and will download an .exe installation file package when you click "Download GrabCAD Print". Â If nothing happens after clicking Button, the security settings of the third-party browser or firewall can be not allow you to download .exe files. Please check the configurations in order to proceed with the download. Installation Once the installer has been downloaded, double-click the EXE installation file to start the installation. If the installation fails, after a short time, you can't have permissions to install programs on your right click on your PC.A and select "Run as administrator" or contact the IT department for assistance. Also check that Windows is updated to the latest version: otherwise, type "Windows Update" on the search bar, and check the status updates accordingly. Start double-click on the link or launch of "Grabcad Print" from the start menu should launch the application. If the application does not start, your antivirus could block the program, however it should appear with a message in this case. Â, if nothing happens after repeated attempts to launch the program, try reinstalling, then contact the IT department or your 3D printer service provider for assistance. Access in order to access the GrabCAD Print, you will need a GRABCAD account with access to a society consideration are click here to read in detail about the signature up.Â, make sure you check the Internet connection. If your PC is not connected to the Internet, you will not be able to access Grabcad Print.Â, if you are sure to have everything you need and it is still not possible to get through the login screen, the firewall may block the Access to print-api.grabcad.com. Check with your IT department to allow this connection. Update When a new version of Grabcad Print isa released, the download will start automatically if / when the application is open. Then, once the download is completed, the next time the application opens the Updates will be installed. You can use the "Check Updates" option in the Help menu to monitor this process. If an update is available, you will tell you that the download is in progress or completed. Once it has been completed, restart the application to install UPDATES.Â updates, come from API.GrabCad.com, so if you have firewall problems, check with your IT department to add this address to the list of Exceptions. If this process fails for any reason, you can get the last installer here. Before uninstalling via the Windows control panel and then install the new version. Connection problems to My PolyJet Printers network printers require some additional steps for the link. See this guide for more details: Â, configure Polyjet printers for Grabcad Print. If you have got your J750 or OBJET1000 more connected and are having connection problems, try uninstalling and reinstalling the good GRABCAD PolyJet Manager job.Â, and to check that the connection between the computer and the printer is working outside Of Grabcad Print. You can do it from the command terminal. Click the Start button and type cmda to bring the command prompt program. Once opened, type pinga and then the IP address of the printer, then press Enter. For example, if printer IP is 10.10.14.129, then you need to type ping 10.10.14.129, in the terminal. If the connection fails, and you are sure you have correctly typed the IP address, then ask the IT department for assistance in restoring Connection Discovery needs, Network to be turned on. If the PC is new or simply reinstalled Windows, it can be turned off. Go to Control Panel> Network and Sharing> Advanced Sharing Settings to enable it.Â, your antivirus can interfere with GrabCAD printing to perform any type of connection with networked devices. Make sure your antivirus is not blocking any of the programs listed above. Printers may not be detectable on the default network. You can try before adding it via IP if UPnP is blocked on the network. To activate Printer Discovery, go to the printer. In GUI Printer, pass the settings and enable UPnP. The printer should be detectable on the net if you are on the same subnet. To learn more about connecting to printers directly or IP. Computers with 2 network cards may not be able to see printers from both Networks.Â, when connecting your computer to a network, you can decide if this network is a home network, work, or public. . If public has been selected, then network printers will not be accessed from the PC.A during installation, installation, Print Set the correct network permissions to access the local network. However, if you have changed the type of network, these permissions may not apply more. Click here to understand how to change your network type in Windows 10, Windows 8 / 8.1, Â, or Windows 7. Non-detectable printers (deactivated or moved to another network) For 14 days will be removed from the list of printers. Unexpected error messages or behavior Although we are constantly improving our error management, some situations could cause a useless error message. Here are some common cases: viewer and error of the viewer completely when adding templates if you see a message that says "An internal error has occurred" when you try to add a model, and you see an empty white space in the middle Application instead of an empty gray tray, so the spectator's process stopped working. If this happens to your launch of the first time, it is likely that your computer does not support WebGL because the graphics card drivers are not updated. Update the graphics card drivers and restart the GrabCAD print. PolyJet printer has the "Error" status in the GrabCAD print but "idle" print on the built-in software if the printer is loaded with a combination of incompatible materials, jobs cannot be sent. Unfortunately it is not an information error message to let you know what materials cause conflict, but a common problem is to have one of the ABS digital materials and not the other or a mix of veroflex and true materials. Unable to connect to a printer or polyjet model if you see a message saying "PJ Service Firmware is not updated" every time you try to connect to a Polyjet printer or model, then something has gone wrong with the service of Background for Polyjet components. Your computer may not satisfy the system requirements, especially those around the AVX support. Run this tool from Intel to ensure that "AVX Support" is supported on your computer. Graphics is that largely works the large models can generate very large amounts of data, and this can lead to graphics in GrabCAD print that seems to be slow and not responding. In extreme cases this can also lead to errors reported by the question, as "the lost WebGL context". In addition to large models there are two other potential reasons why Grabcad Print Graphics could be slow: the laptop is running on the battery, the computer does not have a dedicated graphics card, and instead uses the main CPU, known as "graphics Integrated "Our system requires a dedicated graphics card with 8 GB video memory for optimal performance. If you only have an integrated graphics card you can configure graphics settings in Grabcad Print system preferences. On the basis of the available hardware we will choose a default setting, but you can change it at any time. Low (fastest) Medium High (Multiple Slow) In Preview Tools Preview * 2D 3D Solo With Lod 3D Antialiasing On Shadows Off Stencil Shadows Soft Shadows Anti-Sosted Display Graphics Mesh Precuracy ** 1.0mm (0.004 ") 0.1mm (0.0004 ") Full Shape Display RESOLUTION Graphics detail mesh *** 0.5% Distance tolerance 200,000 Triangles Full resolution * Â, If you cannot change the preview display mode of the slice, it's your setting Graphics set to "Low". It is necessary to modify it to medium or high to use 3D tool paths. ** The accuracy of the mesh controls the number of triangular facets generated for displaying models. Analysis mode, preview of the slice and accurate compose all the work on the completely detailed network. The setting is not On the press resolution in any way. *** Metal detail controls the simplification of the triangle of the network formats (eg STL, VRML, OBJ, 3MF) for the display in GCP. You can change the display between the simplified and complete model of the resolution from the menu to the right of the mouse button. The setting does not affect the print resolution in any way. If you have a dedicated graphics card that meets the requirements, but still has problems to users who Â dedicated graphics card in their computers can still experience slowness, because the computer has decided not to use it for the GrabCAD print. You can correct this by following the following procedure: For NVIDIA graphics cards, right-click GrabCAD Print the desktop connection and select. Run with graphic processor> High performance. You can also apply this change using more permanently using the NVIDIA control panel located in the system tray on the Windows desktop, this allows you to associate a graphic processor with a specific program: for AMD graphics cards for devices AMD, you can right-click the desktop mouse and choose Â € Â, ~ Â "Configure switchable graphicsÂ € Â, ~. From there you can assign the dedicated card by choosing Â € Â, ~ Â "Performance admission" for the program. Print problems If unexpected printing errors occur, contact the 3D printer service provider for immediate assistance. If the Your PolyJet Print Job has stopped without an error message and you can not resume, it is likely that job management has encountered a problem. Uninstalling and reinstalling the work management should solve this problem. Still having problems? As last Instance, the following options can help: Â, restart: a background process (even an unrelated to Grabcad Print) may have encountered a mistake without showing any signs and restarting the computer allows these processes to resume normal functionality. Reinstallation: this It guarantees that all the files of the necessary program are in the appropriate locations. Uninstall from the control panel (note: this does not c You will make the personal settings), then have download the latest version and install. Repeat for the GRABCAD Polyjet Job Manager if you are a PolyJet user. Cleaning the installation: Printer list files, login credentials and preferences are left behind after uninstalling, and in rare cases, delete them can help solve strange problems. Read more under: Clean the installation instructions when you encounter errors that try to install or update GrabCAD printing, often these errors are the result of remains of old versions that are intruding. The best line of action is to try to return to your "clean" state system, removing all the traces of grabcad printing. Start by going to check the panel> Programs and features and uninstall all Grabcad products. Download a new installer from Print.grabcad.com and run it. If this fails, there is a tool from Windows that can help. Download it here: microsoftprogram. install and uninstall.meta.diagcab Run this program and choose Uninstall and then read the list for one of the following: desktopmestervicelntallser fdmbuildservice geometry-core grabcad printing API runtime grabcad print data service grabcad print server grabcad printing insightcore insignity omegabuildservice polyjet bee urlacl PolyJet API Service PolyJetPlugin PolyJetPlugin printer service The instrument can only be done one at a time, so if you find one, then hit and proceed to remove it, then close and reopen the instrument. Â "Once all these are removed, try to install Grabcad print again. If this fails, please contact us on Print@grabcad.com for further troubleshooting. There are some files that remain on your system even after those steps. If the installation is still in the absence and you have already tried the troubleshooting steps above, try removing these files. This will be deleted your list of printers, access credentials, preferences and other configuration files for the various processes of Grabcad. This could be particularly useful for when the Job Manager manager cannot be installed or updated, then make sure you follow these steps on the computer where Job Manager is running, if applicable. Uninstall the cancellation of local data * Reinstall using a new download from Print.grabcad.com * Local data is stored in the following folders. Open Windows File Explorer, click on the path bar and paste the following shortcuts:% AppData% Stratasys% AppData% Stratasys, Inc% AppData% Grabcad Print Print % LocaPData% Programs StrataSys% Programmed% Stratasys% ProgramFiles% Stratasys% ProgramFiles% StrataSys

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