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How to clean hp officejet 6500 printhead

Everyone,Just wanted to post a quick update to my question. I'm in the process of doing research with my Uncle's Printer, to try to verify what kind of ink cartridges that my Uncle uses.After seeing a few of the videos, and a few that I found on my own, I don't remember right now if the ink cartridges that my Uncle purchases for this printer are just the tanks of ink, or if they have the little metal things on them (ie contain the print head too).I *think* that they have a print head built-in to them. Which, if that is the case, makes me question why he has to do the "clean print head" thing each time he gets new ink. If the print head is built into the ink cartridge, should that not be totally clean when he buys it brand new? Would that not imply that there is some kind of defect in the cartridges? Or, is there another print head in the unit as well that is causing the problem? Is that what aguen referenced in their link to eBay?I do know that he has only bought actual HP ink. In this case, ones just like this pictured below. I do know that the number (920) is what his printer takes for both the Black, and the color (Cyan, Magenta, and Yellow) cartridges. Also, each color has its own cartridge (it is not one big cartridge that contains 3 colors of ink).So, let me do a bit more research with the printer on my end, and I'll let you know what I find out.Thanks again for the links and ideas.--Brian For HP Officejet 6500, 6500A and 7500A printer models which feature a number keypad, you may verify the PRINthead's electrical performance by activating the PRINthead Health Diagnostics Test Report: Steps: a. Load letter-size plain paper. b. Press the * and # keys simultaneously. c. Enter 123 (or 124) on printer's keypad. The 'Support xxxxxx' menu should be displayed. d. Use the arrow keys to navigate to the Reports Menu. Select Ok. e. Use the arrow keys to navigate to the 'print-mech button tap' menu. f. Select Ok. Screen should display "code = 0". g. Use the arrow keys to enter "code = 43" (or just enter 43 on keypad). Select Ok. The Tap 41 diagnostic test report prints. Check the 4th line at the top of the printed report; an electrically good/stable PRINthead will state "Pen Status: Pen OK" (printed as "Pxx Sxxxx: Pxx Ox")......if any other message is displayed, such as "missing" or "failed" (printed as "Pxx Mxxxxx" or "Pxx Fxxxx"), then the PRINthead may have failed and may need to be replaced. NOTE: On newer Officejet printer models you may need to input 'code = 41'. To rule out Printhead connectivity problems, remove the ink cartridges and PRINthead. Thoroughly clean PRINthead and CARRIAGE electrical contacts, reinstall and repeat 'Tap 43' test to see if print quality improves. Compatible HP 920 Ink-Series Printer Models: HP OfficeJet 6000, HP OfficeJet 6500a, HP OfficeJet 6500a Plus, HP OfficeJet 7000, HP OfficeJet 7500a Help Out Your Friends... Report Suspicious Activity

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